



華人資料及諮詢中心

Chinese Information and Advice Centre

Registered Charity 800646 Social Enterprise



### Understanding Hate Crime – CIAC commitment

A hate crime is defined as:

*'Any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice based on a person's race or perceived race; religion or perceived religion; sexual orientation or perceived sexual orientation; disability or perceived disability and any crime motivated by hostility or prejudice against a person who is transgender or perceived to be transgender.'* – Met Police

- At CIAC, we value the diversity and inclusion and all hate crime/ hate incidents would be dealt with seriously.
- Hate crime awareness training would be provided to staff and volunteers before the start of their duties.
- Staff and volunteers would be provided with information and/or training opportunities on hate crime.
- Any client enquiries with hate crime concerns would be recorded, discussed and followed up to ensure the victims and / witnesses of hate crime are supported.
- CIAC provides language, emotional and practical support for individuals who would like to make a hate crime report to the police.
- In unfortunate cases where service users feel they suffer hate crime by CIAC's staff and volunteers, a complaint pathway would be triggered as indicated on CIAC Complaint Policy.
- CIAC actively takes part in public events to raise awareness on topical issues within the Community.
- We organise forums for the Community with other agencies to raise awareness of Hate Crime.
- We work closely with police to 1) support victims and witnesses
  - 2) alert them on any recent incident trends/ patterns
  - 3) share information in both directions
- We also work closely with other agencies to 1) support victims and witnesses
  - 2) share information and best practices
- This document is subject to an annual review. Created in June 2020.