



Hate Crime

How can the police work in collaboration with Hidayah?

Hidayah will work at ensuring their community understands the value of reporting crime, even when a victim feels it is unnecessary, wants to brush it aside and ignore that a crime has been committed.

We believe that all hate crime incidents should always be reported to the Metropolitan Police Service (MPS), or to another recognised organisation, where the victim doesn't want to approach the police directly, Hidayah will share this information as an intermediary.

The MPS have over two-hundred LGBT+ Advisers who can be a point of contact if a victim wishes to get support but doesn't want to speak to an officer directly, and or who may struggle with understanding legal terminology.

The MPS definition of hate crime is;

“Any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice based on a person's

- **race** or perceived race;
- **religion** or perceived religion;
- **sexual orientation** or perceived sexual orientation;
- **disability** or perceived disability

and any crime motivated by hostility or prejudice against a person who is **transgender** or perceived to be transgender.”

What can the MPS offer in terms in response to victims / Witnesses of hate incidents or hate crime?

- **Hate Crime Co-ordinators**

Each Basic Command Unit (BCU) has a Hate Crime Co-ordinator (HCCs) embedded within the Partnership and Prevention Hub, whose role it is to have an oversight of Hate Crime across each borough within their BCU, offer a supporting role to BCU investigations and engage with all communities to increase victim confidence and hate crime reporting. (*see appendix I*).

- **Faith Engagement Officers**

Much like HCCs, each BCU has a Faith Engagement Officer (FEO) embedded within the Partnership and Prevention Hub, whose role it is to have an oversight of faith related matters, faith hate crime and offer support and engagement to their borough faith premises and communities to increase community confidence and increase reporting of hate crime.

- **LGBT+ Advisers**

Since the role was first launched in October 2019, the MPS now has over two-hundred officers and staff that have signed up for a voluntary role, to become LGBT+ Advisers. This includes individuals from across a range of ranks and business groups. The primary role of an Adviser is to proactively work with partners and the public to increase community engagement, crime prevention and active citizenship in order to build trust and confidence.

- **Central Hate Crime Team**

It is the role of the Central Hate Crime Team to;

- Review Every Hate Crime reported to the Met daily
- The Hub assists officers with their investigations and referrals to support agencies
- Work with local and national hate crime partners, cross government departments and social media platforms
- Ensure victims receive a consistent response, including being offered specialist support
- Hate Crime Co-ordinator management across all BCUs
- Support officers investigating hate crime
- Deal with both online and offline hate crime matters
- Help increase confidence for our members and educate their own staff to better understand the need of LGBT+ Muslim's
- Promote good news stories on behalf of Hidayah using their digital platforms and, make the public we are present, approachable and a support membership registered charity

Forging a good working relationship with the police will allow us to refer victims of hate crime to the police through their Hate Crime Co-ordinators. This will send a strong message to perpetrators, that they will not get away having committed a hatred towards our community.

What can Hidayah do to support you?

- Third Party Reporting (TPR) – we will act as a TPR centre, whereby we will log every incident of hate crime, whether that is by email, social media and or other directed to Hidayah and, if members approach us, we will make a record of an incident on their behalf, where consent is provided
- Have regular contact with the police to update them and learn of any new information and/or legislation that we can share with our members

- Provide a glossary of legal terminology to better understand language used by the police and other legal organisations such as the Crown Prosecution Service (CPS)
- Help our members to change any narrative about negative perceptions against the police or their engagements with the LGBT+ community
- Work with the MPS to better understand what it is like to be part of the LGBT+ Muslim community and the challenges they face
- If a victim feels like they don't want to report a crime to police, we will work with them to make sure you know that their voice counts. Any intelligence that they can give us is really important and we will pass this on to the MPS
- We will work with victims to make sure that they understand the methods in which crime can be reported to the MPS. This includes the 999 (emergency) and 101 (non-emergency) phone lines – ensuring our members know the difference between these two numbers; *always use 999 in an emergency or when you are in immediate danger.*

APPENDIX I

Hate Crime Coordinator Contact List as of June 2020

Metropolitan Police Basic Command Units Hate Crime Co-ordinators

South Area (SA)	PC Nermin Turley - 24795N Nermin.Turley@met.police.uk 07880 137130	PC Eileen Jenkins - 3751SN Eileen.Jenkins2@met.police.uk 07880 137130 (Nerms)
South East (SE)	PC Tara Duffy - 2192SE Tara.Duffy2@met.police.uk 0207 1612127 / 07468 360794	
Central South (AS)	PC Emma Cannon - 1262AS Emma.Cannon@met.pnn.police.uk AWAITS CONTACT DETAILS	
South West (SW)	PC Claire Wilding - 2936SW Claire.F.Wilding@met.police.uk 0208 2475197 / 07908 748180	
West Area (WA)	PC Pete Truman - 2181WA Peter.Truman@met.police.uk 020 82461933 / 07884 114941	PC Jess Symmonds - 2913WA Jessica.Symmonds@met.police.uk 020 82461933 / 020 82461434
North West (NW)	DI Vic Lewis Vic.Lewis@met.police.uk 07741 686892	
North Area (NA)	PC June Durant - 3165NA June.Jonson.Durant@met.police.uk 020 83454400 / 07554 517009	
North East (NE)	DS Justin Clarke Justin.Clarke2@met.police.uk 07552 251759	
Central North (CN)	A/PS Chris Worthy - 1242CN Chris.Worthy2@met.police.uk 020 87336344	
Central East (CE)	PC Rich Poolman - 3258CE Rich.J.Poolman@met.police.uk 07825 733998	
Central West (AW)	PC Zoe Bradley - 1374AW Zoe.Bradley@met.police.uk 07876 577687	
East Area (EA)	PC Suzanne Stanbrook - 1916EA Suzanne.Stanbrook@met.police.uk 020 83452789 / 07341 115729	

APPENDIX II

MET Police Glossary of Terminology

Comprehensive list of acronyms and their meaning: [click here](#)

APPENDIX III

We Stand Together

Tackling Hate Crime in London's communities:

Protecting you

There are more than 53,000 police officers, police staff and Police Community Support Officers dedicated to policing London's communities and its transport network to keep you safe and secure.

We're proud that our officers and staff come from all walks of life and we believe everyone has the right to be safe in London wherever they are. We won't tolerate hate crime in any form – no matter where it occurs.

What's hate crime?

A hate crime is when someone commits a crime against you because of your disability, gender identity, race, sexual orientation, religion, or any other actual or perceived difference.

It doesn't just mean physical violence. Someone using offensive language towards you, or harassing you because of who you are (or who they think you are), is also a crime. Another example is someone posting abusive or offensive messages about you online.

You might want to shrug it off if it happens to you. But if you tell us, we can investigate and stop it from getting worse, for you or someone else.

Even if you're not sure if it's a crime or not, you should report it so we can investigate.

Contact

If you're in immediate danger, call 999.

To report a hate crime:

In the street and on buses and taxis

Call 101

On trains and Tube

Text 61016

Your first text may incur a small charge depending on your network provider

Tell us what happened, where and when. This will help us to investigate and get you any support you may need.

#WeStandTogether

We want everyone in London to be safe and secure. If you experience hate crime, please tell us and we will act.

In the street and on buses and taxis
Call 101
On trains and tube
Text 61016
In an emergency call **999**

MAYOR OF LONDON

It's not OK

It's not OK to be targeted because of who you or your family and friends are (or who people think they are).

Hate crime doesn't have to be targeted at you for you to report it.

You can report anything you see happening to someone else or report it on their behalf if they don't want to.

We understand that you might not feel comfortable talking to the police about what happened. There are other ways to report it.

Visit report-it.org.uk to submit a report, which can be anonymous

For anti-Muslim incidents
Tell MAMA on **0800 456 1226**,
WhatsApp **0734 184 6086** or at tellmamauk.org

For antisemitic incidents call CST on **0208 457 9999** or report at cst.org.uk

For LGBT incidents call Galop on **020 7704 2040** or galop.org.uk

For general information on disability hate crime, visit inclusionlondon.org.uk

For confidential advice & assistance on racially motivated incidents, please contact The Monitoring Group on **020 7582 7438** or report via our website <http://www.tmg-uk.org>

We stand together

Tackling hate crime in London's communities

APPENDIX IV

Hidayah can also make direct referrals to the following organisations

Galop - LGBT+ anti-violence charity, combating hate crime, sexual violence, and domestic abuse:

- Telephone: 0800 999 5428
- Email: advice@galop.org.uk
- Website: galop.org.uk/report



Tell Mama – deal with all forms of Anti-Muslim abuse and incidents:

- Email: info@tellmamauk.org
- Website: tellmamauk.org/contact

